

# Information Sheet

## Who are we?

We are Bath Welcomes Refugees

You can contact us at

[info@bathwelcomesrefugees.org.uk](mailto:info@bathwelcomesrefugees.org.uk)



## How do we use your information?

Provide the best service for you



Monitor and manage risks



Provide anonymous reports



Safeguarding



We collect your data to help us provide you with the best service.

## What is our lawful basis?

When processing your data, we rely on the lawful basis of legitimate interest.

## For how long we keep your data

We keep your data for six years after your engagement with us. After this time, personal data will be reviewed, and securely destroyed.

## Your rights are important

You have the right to:

- know what data we hold about you.
- correct anything that's wrong
- request the deletion of your data
- complain.

For the full service user privacy notice, please visit [Privacy Policy](#)

## What data do we collect?

Your personal information including name, address, age, nationality and ethnicity, and other information useful to us in providing our services.



## Who provides it and when?

We collect your data:

- During the referral/registration process
- During the delivery of service

The information we collect includes data shared mainly by yourself.